



Replace Your Vital Documents

Hurricane Katrina Survivors Visit www.firstgov.gov for More Resources

- ✓ **Address Change** – How to change your address with government agencies.
http://www.firstgov.gov/Citizen/Services/Address_Changes.shtml
- ✓ **Bank Records** – The Federal Deposit Insurance Corporation is working cooperatively with all of the state and federal banking agencies and other organizations to determine the status of the financial institutions located in the affected areas. They are developing information and providing links to answer your questions about your banks
<http://www.fdic.gov/news/katrina/index.html>
- ✓ **Birth, Marriage and Death Certificates** – Where to write for your vital records:
<http://www.cdc.gov/nchs/howto/w2w/w2welcom.htm>
- ✓ **Damaged Money?** – The Treasury Department will exchange mutilated or damaged U.S. currency.
<http://www.bep.treas.gov/section.cfm/8/39>
- ✓ **Document Restoration** – The National Archives offers information on how to care for your flood damaged photos, books, papers and more
<http://www.archives.gov/preservation/disaster-response/guidelines.html>
- ✓ **Drivers' Licenses and Vehicle Registration** – Learn how to get or replace your driver's license and register your car. http://www.firstgov.gov/Topics/Motor_Vehicles.shtml
- ✓ **Federal Civilian Personnel Records** – Hurricane Katrina survivors can request expedited copies of federal civilian personnel records. <http://www.archives.gov/st-louis/katrina.html>
- ✓ **Immigration Documents** – How to replace your lost or destroyed U.S. Citizenship and Immigration Services documents, such as permanent resident card (green card), employment authorization, re-entry permit, certificate of citizenship and more:
<http://uscis.gov/graphics/fieldoffices/neworleans/aboutus.htm#replacedocs>
- ✓ **Louisiana Birth Certificates and Vital Records** – Louisiana birth certificates are now available at more than half the parish courthouses and the Department of Health and Hospitals Office of Public Health.
<http://www.louisiana.gov/wps/portal/.cmd/cs/.ce/155/.s/3978/.r/>
- ✓ **Louisiana Drivers Licenses and Identification Cards** – Louisiana Office of Motor Vehicles expedites process to obtain duplicate drivers license or identification cards.
<http://www.dps.state.la.us/omv/katrinadups.html>

- ✓ **Medical Information Form** – Download a voluntary and temporary record that lists medical care and other health information for people who need care during disasters and similar situations. It is important for health care workers to have a simple and reliable way to learn information about past and new health concerns for people receiving help. <http://www.bt.cdc.gov/disasters/hurricanes/katrina/kiwy.asp>
- ✓ **Medicare Card Replacement** – How to replace a lost, stolen or damaged Medicare: card: <https://s044a90.ssa.gov/apps6a/IMRC/main.html>
- ✓ **Military Records** – Hurricane Katrina survivors can request expedited copies of military service records. <http://www.archives.gov/st-louis/katrina.html>
- ✓ **Passport** – How to replace a passport lost or stolen in the United States: http://travel.state.gov/passport/lost/us/us_848.html
- ✓ **Savings Bonds – Recover Lost or Destroyed Bonds** – Find out how to cash and replace lost, stolen or destroyed bonds. <http://www.publicdebt.treas.gov/sav/sbfaqcs2.htm#Lost>
- ✓ **Social Security Card** – How to replace a lost or stolen Social Security card: http://ssa-custhelp.ssa.gov/cgi-bin/ssa.cfg/php/enduser/std_adp.php?p_faqid=251
- ✓ **Tax Return** – Request a copy of your federal tax return from the Internal Revenue Service (IRS). <http://www.irs.gov/newsroom/article/0,,id=148237,00.html>